



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/4831187
Dated/दिनांक : 04-04-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	25-04-2024 13:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	25-04-2024 13:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	60 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Agriculture And Farmers Welfare
Department Name/विभाग का नाम	Department Of Agricultural Research And Education (dare)
Organisation Name/संगठन का नाम	Indian Council Of Agricultural Research (icar)
Office Name/कार्यालय का नाम	Central Institute For Subtropical Horticulture
Total Quantity/कुल मात्रा	48
Item Category/मद केटेगरी	Group A vehicles Etios Swift Swift Dzire or Equivalent as per km and hrs , Group B vehicles Innova Diesel AC as per km and hrs , Group C vehicles Scorpio Bolero Diesel or Equivalent as per km and hrs , Group D vehicles Ertiga Honda BRV Diesel or Equivalent as per km and hrs , Group E vehicles NonAC Bus as per km and hrs , Group F AC Traveller Bus as per km and hrs
BOQ Title/बीओक्यू शीर्षक	BOQ Hiring of vehicle contract for one year
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	2 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	2 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes

Bid Details/बिड विवरण	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance/विगत प्रदर्शन	80 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Primary product category	Group A vehicles Etios Swift Swift Dzire or Equivalent as per km and hrs
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Estimated Bid Value/अनुमानित बिड मूल्य	215000
Evaluation Method/मूल्यांकन पद्धति	Group wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
10-04-2024 12:00:00	Committee Hall of ICAR-CISH, Rehmankhara, P.O.-Kakori, Lucknow 226101

Evaluation Method (Group Wise Evaluation Method)

Contract will be awarded schedulewise and the determination of L1 will be done separately for each schedule.

The details of item-consignee combination covered under each schedule are as under:

Evaluation Schedules	Estimated Value	Item/Category	Consignee /Reporting Officer	Consignee Address	Quantity
Group A	50000	Group A Vehicles Etios Swift Swift Dzire Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group A Vehicles Etios Swift Swift Dzire Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group A Vehicles Etios Swift Swift Dzire Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
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		Group A Vehicles Etios Swift Swift Dzire Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
Group B	50000	Group B Vehicles Innova Diesel Ac As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group B Vehicles Innova Diesel Ac As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group B Vehicles Innova Diesel Ac As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group B Vehicles Innova Diesel Ac As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
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		Group B Vehicles Innova Diesel Ac As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group B Vehicles Innova Diesel Ac As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1

		Group B Vehicles Innova Diesel Ac As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
Group C	50000	Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
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		Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
Group D	50000	Group D Vehicles Ertiga Honda Brv Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group D Vehicles Ertiga Honda Brv Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group D Vehicles Ertiga Honda Brv Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group D Vehicles Ertiga Honda Brv Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group D Vehicles Ertiga Honda Brv Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group D Vehicles Ertiga Honda Brv Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group D Vehicles Ertiga Honda Brv Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group D Vehicles Ertiga Honda Brv Diesel Or Equivalent As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1

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Group E	5000	Group E Vehicles Nonac Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group E Vehicles Nonac Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group E Vehicles Nonac Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
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		Group E Vehicles Nonac Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group E Vehicles Nonac Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group E Vehicles Nonac Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
Group F	10000	Group F Ac Traveller Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group F Ac Traveller Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group F Ac Traveller Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group F Ac Traveller Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group F Ac Traveller Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group F Ac Traveller Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group F Ac Traveller Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1
		Group F Ac Traveller Bus As Per Km And Hrs	Mohd Riyaz	ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post-Kakori, Lucknow 226101	1

Group A Vehicles Etios Swift Swift Dzire Or Equivalent As Per Km And Hrs

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group A Vehicles Etios Swift Swift Dzire Or Equivalent As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group A Vehicles Etios Swift Swift Dzire Or Equivalent As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group A Vehicles Etios Swift Swift Dzire Or Equivalent As Per Km And Hrs

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group A Vehicles Etios Swift Swift Dzire Or Equivalent As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group B Vehicles Innova Diesel AC As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group B Vehicles Innova Diesel AC As Per Km And Hrs

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	View File

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group B Vehicles Innova Diesel AC As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group B Vehicles Innova Diesel AC As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group B Vehicles Innova Diesel AC As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group B Vehicles Innova Diesel AC As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group B Vehicles Innova Diesel AC As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group B Vehicles Innova Diesel AC As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs

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Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group C Vehicles Scorpio Bolero Diesel Or Equivalent As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group D Vehicles Ertiga Honda BRV Diesel Or Equivalent As Per Km And Hrs

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group D Vehicles Ertiga Honda BRV Diesel Or Equivalent As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group D Vehicles Ertiga Honda BRV Diesel Or Equivalent As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group D Vehicles Ertiga Honda BRV Diesel Or Equivalent As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group D Vehicles Ertiga Honda BRV Diesel Or Equivalent As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group E Vehicles NonAC Bus As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group E Vehicles NonAC Bus As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group E Vehicles NonAC Bus As Per Km And Hrs

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1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group E Vehicles NonAC Bus As Per Km And Hrs

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Group E Vehicles NonAC Bus As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group E Vehicles NonAC Bus As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group F AC Traveller Bus As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group F AC Traveller Bus As Per Km And Hrs

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group F AC Traveller Bus As Per Km And Hrs

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group F AC Traveller Bus As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification Document	View File
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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group F AC Traveller Bus As Per Km And Hrs

Technical Specifications/तकनीकी विशिष्टियाँ

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Group F AC Traveller Bus As Per Km And Hrs

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group F AC Traveller Bus As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101,ICAR-Central Institute for Subtropical Horticulture, Rehmankhera, Post- Kakori, Lucknow	1	10

Group F AC Traveller Bus As Per Km And Hrs**Technical Specifications/तकनीकी विशिष्टियाँ**

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Mohd Riyaz	226101, ICAR-Central Institute for Subtropical Horticulture, Rehmankhara, Post- Kakori, Lucknow	1	10

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 2 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

4. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

5. **Financial Criteria**

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

6. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. The contract period will be initially for a period of one year from the date of signing of agreement between both the parties. The same can be extended for a year or two, in case mutually agreed. The contract with the firm or firms can be terminated as per the GeM STC.

2. The rates finalized through this GeM contract will be applicable for local and outstation services.

3. Dead mileage will not be paid by the office to the firms.

4. The requirement/ contract value given is tentative. It may be possible that vehicles of any specific category may not be required even at all during the contract period. In this regard, the bidder will not force the office for payment when no service is availed.

5. The vehicles provided should be registered with the RTO Lucknow only and following the government guidelines.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in

the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---



भा.कृ.अनु.प.-केन्द्रीय उपोष्ण बागवानी संस्थान
 रहमानखेड़ा, डाकघर काकोरी, लखनऊ-226 101 (भारत)
ICAR-Central Institute for Subtropical Horticulture
 Rehmankhhera, P.O. Kakori, Lucknow - 226 101 (India)



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File No.: 1-5/202-24/M/RateContract-Vehicle (Computer NO. 252529)

Date .04.2024

Specification

Sl.No.	Particulars	Unit
Group A		
1	Etios/Swift/Swift Dzire or Equivalent (Diesel) AC (Min. 50 Kms to 100 Km) (8 hrs)	Km
2	Etios/Swift/Swift Dzire or Equivalent (Diesel) AC (101 Kms to 200 Kms) (8 hrs)	Km
3	Etios/Swift/Swift Dzire or Equivalent (Diesel) AC (201 Kms and above) (8 hrs)	Km
4	Etios/Swift/Swift Dzire or Equivalent (Diesel) AC (Min. 50 Kms to 100 Km) (12 hrs)	Km
5	Etios/Swift/Swift Dzire or Equivalent (Diesel) AC (101 Kms to 200 Kms) (12 hrs)	Km
6	Etios/Swift/Swift Dzire or Equivalent (Diesel) AC (201 Kms and above) (12 hrs)	Km
7	Etios/Swift/Swift Dzire or Equivalent (Diesel) AC (night charges 23.00 hrs to 6.00 hrs)	Day
8	Etios/Swift/Swift Dzire or Equivalent (Diesel) AC (Extra/hour)	Hr
Group B		
1	Innova (Diesel) AC (Min. 50 Kms to 100 Km) (8 hrs)	Km
2	Innova (Diesel) AC (101 Kms to 200 Kms) (8 hrs)	Km
3	Innova (Diesel) AC (201 Kms and above) (8 hrs)	Km
4	Innova (Diesel) AC (Min. 50 Kms to 100 Km) (12 hrs)	Km
5	Innova (Diesel) AC (101 Kms to 200 Kms) (12 hrs)	Km
6	Innova (Diesel) AC (201 Kms and above) (12 hrs)	Km
7	Innova (Diesel) AC (night charges 23.00 hrs to 6.00 hrs)	Day
8	Innova (Diesel) AC (Extra/hour)	Hr
Group C		
1	Scorpio/Bolero (Diesel) or Equivalent (Min. 50 Kms to 100 Km) (8 hrs)	Km
2	Scorpio/Bolero (Diesel) or Equivalent (101 Kms to 200 Kms) (8 hrs)	Km
3	Scorpio/Bolero (Diesel) or Equivalent (201 Kms and above) (8 hrs)	Km
4	Scorpio/Bolero (Diesel) or Equivalent (Min. 50 Kms to 100 Km) (12 hrs)	Km
5	Scorpio/Bolero (Diesel) or Equivalent (101 Kms to 200 Kms) (12 hrs)	Km
6	Scorpio/Bolero (Diesel) or Equivalent (201 Kms and above) (12 hrs)	Km
7	Scorpio/Bolero (Diesel) or Equivalent (night charges 23.00 hrs to 6.00 hrs)	Day
8	Scorpio/Bolero (Diesel) or Equivalent (Extra/hour)	Hr

	Group D	
1	Ertiga/Honda BRV (Diesel) or Equivalent (Min. 50 Kms to 100 Km) (8 hrs)	Km
2	Ertiga/Honda BRV (Diesel) or Equivalent (101 Kms to 200 Kms) (8 hrs)	Km
3	Ertiga/Honda BRV (Diesel) or Equivalent (201 Kms and above) (8 hrs)	Km
4	Ertiga/Honda BRV (Diesel) or Equivalent (Min. 50 Kms to 100 Km) (12 hrs)	Km
5	Ertiga/Honda BRV (Diesel) or Equivalent (101 Kms to 200 Kms) (12 hrs)	Km
6	Ertiga/Honda BRV (Diesel) or Equivalent (201 Kms and above) (12 hrs)	Km
7	Ertiga/Honda BRV (Diesel) or Equivalent (night charges 23.00 hrs to 6.00 hrs)	Day
8	Ertiga/Honda BRV (Diesel) or Equivalent (Extra/hour)	Hr
	Group E	
1	Non-AC Bus 40 seater (Min. 50 Kms to 100 Km) (8 hrs)	Km
2	Non-AC Bus 40 seater (101 Kms to 200 Kms) (8 hrs)	Km
3	Non-AC Bus 40 seater (201 Kms and above) (8 hrs)	Km
4	Non-AC Bus 40 seater (Min. 50 Kms to 100 Km) (12 hrs)	Km
5	Non-AC Bus 40 seater (101 Kms to 200 Kms) (12 hrs)	Km
6	Non-AC Bus 40 seater (201 Kms and above) (12 hrs)	Km
7	Non-AC Bus 40 seater (night charges 23.00 hrs to 6.00 hrs)	Day
8	Non-AC Bus 40 seater (Extra/hour)	Hr
	Group F	
1	AC Traveller Bus 15-20 Seater (Min. 50 Kms to 100 Km) (8 hrs)	Km
2	AC Traveller Bus 15-20 Seater (101 Kms to 200 Kms) (8 hrs)	Km
3	AC Traveller Bus 15-20 Seater (201 Kms and above) (8 hrs)	Km
4	AC Traveller Bus 15-20 Seater (Min. 50 Kms to 100 Km) (12 hrs)	Km
5	AC Traveller Bus 15-20 Seater (101 Kms to 200 Kms) (12 hrs)	Km
6	AC Traveller Bus 15-20 Seater (201 Kms and above) (12 hrs)	Km
7	AC Traveller Bus 15-20 Seater (night charges 23.00 hrs to 6.00 hrs)	Day
8	AC Traveller Bus 15-20 Seater (Extra/hour)	Hr



Service Level Agreement And Packages

VEHICLE HIRING SERVICE - PER VEHICLE-DAY BASIS

Service Level Agreement for Vehicle Hiring Services - Vehicle-Day Basis

1 AGREEMENT OVERVIEW

This Agreement represents a Service Level Agreement (“SLA” or “Agreement”) between the buyer and Cab & Taxi Hiring Service provider. The purpose of this agreement is to facilitate implementation of Vehicle Hiring Services - Vehicle-Day Basis from the buyer’s premises or any other premises designated by buyer. This Agreement outlines the scope of work, buyer’s obligations, special terms and conditions related to service delivery and payment of services for mutual understanding of the stakeholders. The Agreement shall remain valid till completion of scope of services or end of contractual duration (whichever is earlier) unless either superseded by a revised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.


The Services contracts placed through GeM shall be governed by following set of Terms and Conditions:

1. General Terms and Conditions for Services;
2. Service Specific STC of the Services contracts shall include the service level agreement (SLA) for the service;
3. BID / Reverse Auction specific ATC.

The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede Service Specific STC which shall supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the contract document shall be construed to be part of the Contract between Buyer and Service Provider.

2 OBJECTIVES AND GOALS

The objective of this Agreement is to record and ensure that all the commitments and obligations are in place to ensure timely delivery of services to Buyer by Service Provider. The goals of this agreement are to:

- 
- 1. Reference to service ownership, accountability, roles and responsibilities of both the parties
 - 2. Present a clear, concise and measurable description of services offered to the buyer

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3. Establish terms and conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
4. To ensure that both the parties understand the consequences in case of termination of services due to any of the stated reasons

This Agreement shall act as a reference document that both the parties have understood the above-mentioned terms and conditions and have mutually agreed to comply by the same. This Agreement can also be revised/ modified on mutual written consent of both the stakeholders.

3 PARTIES TO THE AGREEMENT

The main stakeholders associated with this agreement are below-

1. **Buyer:** Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed from Service Provider.
2. **Service Provider:** Service provider is responsible to provide all the required services in timely manner. Service provider may also include seller, any authorized agents, assignees, successors and nominees as described in the Agreement

The responsibilities and obligations of the stakeholders have been outlined in this Agreement. The Agreement also encompasses service level/ penalties in case of non-adherence to the defined terms and conditions. It is assumed that all the stakeholders have read and understood the same before signing the document.

4 SCOPE OF SERVICES

Vehicle Hiring Services- Vehicle – Day basis.

The scope of this Agreement is to hire vehicle on day basis , which includes hiring of vehicles (including driver and fuel requirements) for defined vehicle-days for local and outstation travel of individuals.

Types of Cars: Buyers of this service will have the option to choose the type of vehicle as per their requirement, for which the following categories have been defined.

Type of Car	Definition	Examples



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Hatchback	This segment includes passenger cars with compact design in a two-box configuration, and usually a length between 3401 to 3995 mm.	<ol style="list-style-type: none"> 1. Maruti Suzuki WagonR 2. Maruti Suzuki Celerio 3. Maruti Suzuki Swift 4. Hyundai i10 5. Hyundai i20 6. Tata Tiago 7. Datsun Go 8. Tata Bolt 9. Hyundai Santro 10. Tata Indigo
Sedan	This segment includes passenger cars with mid-size design in a three-box configuration, and usually a length between 3990 to 4500 mm.	<ol style="list-style-type: none"> 1. Honda Amaze 2. Maruti Suzuki Dzire 3. Tata Tigor 4. Hyundai Xcent 5. Ford Aspire 6. Volkswagen Ameo 7. Tata Zest 8. Nissan Sunny 9. Toyota Etios
Premium Sedan	This segment includes passenger cars with executive design in a three-box configuration, intended to provide passengers with increased comfort, a higher level of equipment and increased perception of quality than regular sedans and usually a length between 4000 to 4600 mm.	<ol style="list-style-type: none"> 1. Maruti Suzuki Ciaz 2. Honda City 3. Volkswagen Vento 4. Toyota Corolla 5. Hyundai Verna 6. Skoda Rapid



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SUV	This segment includes passenger vehicles which combine elements of road-going passenger cars with features from off-road vehicles, such as raised ground clearance and four-wheel drive and length between 3995 to 4500 mm.	<ol style="list-style-type: none"> 1. Maruti Suzuki Ertiga 2. Maruti Suzuki VitaraBrezza 3. Mahindra Scorpio 4. Maruti Suzuki XL6 5. Ford Ecosport 6. Hyundai Creta 7. Renault Duster 8. Mahindra TUV300 9. Mahindra XUV300 10. Mahindra XUV 500
MUV	This segment includes vehicles for transport of passenger and material with a seating capacity of 3 besides driver with an open loading capacity in the back for 1 to 1.25 MT	<ol style="list-style-type: none"> 1. Mahindra Bolero Camper 2. Tata Xenon 3. Mahindra Imperio 4. Isuzu Dimax
Premium SUV	This segment includes SUV/MUVs intended to provide passengers with increased comfort, a higher level of equipment and increased perception of quality than regular SUVs and length between 4300 to 4800 mm.	<ol style="list-style-type: none"> 1. Toyota Innova 2. Toyota InnovaCrysta 3. Toyota Fortuner 4. Ford Endeavour 5. Jeep Compass 6. Tata Hexa 7. Tata Harrier 8. Honda CR-V



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Luxury Sedan	This segment includes passenger vehicles with luxury design in a three-box configuration, intended to provide top level of comfort and highest perception of quality and length between 4500 to 5200 mm.	<ol style="list-style-type: none"> 1. Toyota Camry 2. Honda Accord 3. Mercedes Benz E Class 4. BMW 3 Series 5. Audi A4 6. Volvo S 90 7. Jaguar XE 8. Lexus ES 9. Skoda Superb 10. Skoda Octavia
Luxury SUV	This segment includes SUV/ MUVs with luxury design, intended to provide top level of comfort and highest perception of quality and usually length between 4600 to 5300 mm.	<ol style="list-style-type: none"> 1. Mercedes Benz GLC 2. BMW X3 3. Audi Q5 4. Jeep Grand Cherokee 5. Land Rover Discovery Sport 6. Jaguar F Pace 7. Volvo XC 60 8. Mitsubishi Montero
Electric Vehicles	This segment includes vehicles that are either partially or fully powered on electric power.	<ol style="list-style-type: none"> 1. Tata Nexon EV 2. Hyundai Kona Electric 3. Mahindra e20plus 4. TATA XPRES T EV XM+

Outstation and local travel: For the purpose of this service, local travel would include areas covered within the city limits or up to 50 km of one-way travel, whichever is higher and outstation travel would include the areas covering outside the city limits or more than 50 kms of one-way travel, whichever is higher as per Buyer requirement. If the Buyer avails the services for a 24*7 requirement, the usage hours selected in the usage variant be as per the requirement. It is the responsibility of the Service Provider to provide one driver per vehicle at all times as per the requirement, while complying with the Labour Laws.

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Type of Hiring: Buyers of this service can select any of the below mention option depending on their requirements, which are listed below:

Per Vehicle-Day Basis- The Buyer shall specify his requirement in terms of Vehicle-Days required during the contract period. One Vehicle-Day means use of one Vehicle for One day as per the Usage Variant selected by the Buyer as indicated in the bid/contract. The Service Provider shall quote rate on Per Vehicle-Day basis. The Buyer may call for multiple vehicles as per his requirement and will consume total Vehicle-Days within the contract period.

Usage Variants: Buyers of this service can select from a range of usage variants (bundled km/hour package) depending on their requirements, which are listed below:

Contract Duration: In the marketplace, the buyer can only select a maximum contract duration of one (1) year. In case buyer desires to have contract for more than one Year , then Buyer has to go for Bidding where It can select contract period up to four (4) Years.

KM travelled: The Buyer shall also specify the range of km travelled for the vehicle so as to guarantee quality. The Buyer may choose from ranges starting from 0 km up to 1 lakh km run by the vehicle.

The Service Provider of such services shall quote hiring cost depending on the usage variants, type of vehicle, location, and other parameters selected by the Buyer.

4.1 Service Details and Standards

1. All vehicles provided shall have all the necessary permits/licenses/clearances including but not limited to fitness certificate, PUC, full comprehensive insurance, road permit, registration certificate, etc. as per the Motor Vehicles Act, RTO and other applicable laws and statutory bodies, for providing commercial vehicles for this service.
2. All vehicles provided shall be fully air conditioned and shall be equipped with an emergency medical first aid kit, a fire extinguisher and Hand Sanitizer.
3. All vehicles should be in excellent working condition (both internally and externally) at all the times. The Service Provider shall ensure that the vehicles deployed by him are cleaned thoroughly both internally and externally, boot kept clear of dust, rubbish, oil, bad odor and any personal belongings of the driver.
4. All vehicles deployed shall arrive at designated location on time and with full or sufficient tank of fuel.
5. The vehicle deployed shall be parked at the Buyer's/ User's premises after the duty hours if desired so by the Buyer/ User and cannot be taken-out without written permission from the Buyer/ User.
6. The drivers of the vehicles must possess a valid driver license and must have a minimum 2 years of driving experience.
7. The drivers of the vehicles must have a working mobile number for easy contact by the passenger. It must also have an active internet connection at all times where google maps can be accessed, to navigate the shortest and/ or fastest route possible avoiding traffic jams. The driver shall be reachable at all times during duty hours.
8. The drivers of the vehicles deployed should maintain polite & courteous behavior towards the buyer/ passenger "Misbehavior" which may include, but not limited to, consumption of alcohol during or prior to duty during service hours as defined by Buyer/user, use of abusive language, theft, shall be treated as per provisions of the contract.



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4.2 Defined Timelines

1. The Service Provider shall ensure that assigned vehicle and driver report within 24 Hours of confirmation of order or as mutually agreed with the Buyer.
2. Buyer shall notify service provider of any change in schedule of hired car(s). The notification shall be provided 24 hours prior to change.
3. Delay in arrival beyond 30 minutes, shall attract penalties.

4.3 Service Assumptions


1. The Service Provider shall not sublet any part of the Contract. The Service Provider may act as an aggregator of vehicles/ individual drivers. However, it is the Service Provider who shall be fully responsible and liable to deliver the services as per the contract.
2. The time of service provided shall start from the point of pick up to the point of final drop off and the garage hours and km shall not be included.
3. The Buyer shall be entitled to use the vehicle within the scope of service specified under this Agreement/contract and at no time during or after the completion of the contract, will the ownership of hired vehicle be transferred to the Buyer.
4. The vehicle deployed for duty shall at no point of time carry any person other than personnel authorized by the Buyer.
5. The drivers/ staff provided by the Service Provider shall not be deemed employees of the Buyer hence the compliance of the applicable labour laws and acts, Transport Motor workers Act and other relevant laws shall be the sole responsibility of the Service Provider.
6. Buyer shall not be liable for any damages whatsoever to public property and /or any third person due to any accident arising out of and in the course of deployment of service provider's vehicle.
7. The Buyer shall in no way be responsible for violation of traffic rules and /or infringement of any other law for the time being in force, either by the driver of the vehicle or by the Service Provider.
8. During the contract period, if the vehicle is seized or detained or requisitioned by Police/Motor Vehicle Authority or any other authorities for whatsoever reasons that will be at the Service provider's risk and shall arrange alternate vehicle.

4.4 Limitations Of Service Delivery (If Any)

1. Hiring for this service would mean hiring of vehicle on "Vehicle-Day" basis for both local and outstation travel. The service for the contract period shall be deemed to have completed once the Buyer has utilized the total vehicle-days within variation of 25% of contract value.

5 SERVICE PROVIDER'S OBLIGATION

1. Service Provider shall ensure the level of service required is of the highest professional standard and shall ensure full compliance to the terms and conditions of the contract.

 **Ask GeMmy** shall ensure that proper inspection of vehicle has been done before deploying it to the location as per the contract.

3. The Service Provider shall ensure that all maintenance works related to the assigned vehicle will be carried out in off duty hours. It shall be ensured that all electrical connections including lights (both brake and front), horn, turn indicators, air conditioning and other vehicle systems shall be periodically checked and maintained by Service Provider to avoid any inconvenience to the Buyer.
4. The Service Provider shall provide at his own cost proper uniform and badges and photo identity cards to the drivers in compliance with the Motor Transport Workers Act. The Service Provider shall pay the toll charges, parking fee or entry taxes payable locally or outstation which shall later be reimbursed by the Buyer on actual basis as paid by the Service Provider.
5. The Service Provider must ensure that all the necessary measures are taken by the driver to ensure passenger safety by avoiding negligent driving by their drivers such as over speeding, rash driving, and driving vehicle without brakes/defective brakes.
6. The Service Provider shall take comprehensive insurance cover with third party unlimited liability risk of the vehicles provided to the Buyer.
7. In an event that, for any reason, the drivers provided change their contact number during the tenure of the contract then Service Provider shall immediately notify the Buyer of the above change.
8. The Service Provider shall be responsible for ensuring compliance with the provisions related to Labour Law [Central/State] and specially Minimum Wages Act, Payment of Wages Act, PF, ESI Act, Payment of Bonus Act, Contract Labour [R&A] Act, Workmen Compensation Act, Motor Vehicle Act, Motor Transport Workers Act, 1961 etc. and any other relevant acts as applicable at present or in future during the tenure of the contract and as may be enforced from time to time. Onus of compliance of all the applicable Laws/Acts/Rules shall rest with the Service Provider only and the Buyer shall not be liable for the same in any manner.
9. The Service Provider shall not deploy or shall discontinue deploying the person(s), if desired by the Buyer and must ensure prompt replacement of the personnel without any additional cost to the Buyer. The personnel being deployed shall ordinarily be continued and should not be changed without written intimation and consultation with Buyer.
10. A mandatory, detailed contingency plan(s) in the event of mechanical breakdown of each vehicle, for each area of operation shall be provided by the Service Provider.
11. In an event that Service Provider fails to deliver or fails to carry out tasks as per schedule due to non-delivery of vehicle, break-down, servicing and repairs of vehicles, or if the vehicle is seized or detained or requisitioned by Police/Motor Vehicle Authority or any other authorities for whatsoever reasons, the Service Provider at his own cost shall make alternate arrangement by providing similar or higher class of vehicle(s) for which agreement is entered into, without any extra charges. Failure to do so will evoke penalty then Buyer shall have right to recover damages as per the provisions of the contract.
12. The Service Provider shall be bound by the conditions with regard to police verification of the deployed staff and their medical fitness.
13. The Service Provider shall deploy experienced drivers knowing the routes of the areas and familiar with the localities for carrying out the services. The Service Provider shall be personally responsible for any theft, misconduct and /or disobedience on the part of drivers so provided by him.

6 BUYER'S OBLIGATIONS

1. The location for reporting shall be provided by the Buyer to the Service Provider.
 2. The toll charges, parking fee or entry taxes payable locally or outstation shall be reimbursed by the Buyer to the Buyer on actual basis as paid by the Service Provider.
- outstation travel, outstation night charges shall be paid to the Service Provider if the duty hours end between 10:30 pm and 6:00 am at an outstation location.



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4. The Buyer/ user must immediately report to the designated representative of the Service Provider any problems, complaints, incidents or accidents that occur during the trip, including any form of inappropriate behavior/ improper uniform by the driver.
5. It is fundamental that the driver does not under any circumstance directly or indirectly approach, solicit or accept work in any form from the Buyer/ passenger. If the driver of the vehicle communicates directly with the Buyer/passenger (either by telephone, in writing or verbally, and either before, during or after a trip) to make alter or change the nature of service provided the Buyer must immediately inform the Service Provider.
6. Price Variation Clause:

"It is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advised to include the Price Variation Clause (PVC) in the bid document through ATC for long term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM."

7 SERVICE TRACKING


Tracking of services ensures quality of service delivery in time bound manner, effective service tracking helps in analyzing Service Provider's performance as well as Buyer's timely inputs for services and leads to immediate actions against the defaulters if any. Service tracking shall be mandatory for the both Buyer and Service Provider, non-tracking of the same may lead to a fine/ penalty on either party.

7.1 Logbook

1. The Service Provider shall maintain a separate duty slip for each vehicle, which will be signed by the authorized signatory of the Buyer/ passenger. Before each vehicle /car is allotted for duty, the odometer reading shall be noted down by the driver and subsequent entries for starting time/closing time, places visited etc. for each duty during service hours. After completion of duty, the driver shall again note down the odometer reading and get it checked and signed by the user of the vehicle deployed by the Buyer. On the basis of each vehicle's duty slip, the Service Provider shall prepare bills enclosing therewith a consolidated statement of each vehicle's running and original copies of duty slip.
2. The Service Provider shall thereafter update the logbook on the GeM portal as per the logbook process flow.
3. Once the Service Provider updates the logbook online, the Buyer shall either accept or reject these entries within the prescribed time lime. The Buyer will also record the any service non delivery or non-performance issues, and subsequent penalties Failure to take action on logbook entries updated by Service Provider shall be deemed as accepted.
4. The Service Provider can raise an issue against the rejection of any entry by the Buyer within prescribed timelines of such rejection with the designated representative of the Buyer.

7.2 Service Performance And Feedback

1. The principal point of contact for the issues arising out of this Agreement shall be the Service Provider or a designated representative who shall be any employee of the Service Provider in administrative and managerial capacity and in a position of authority to resolve issues. Nonetheless, the service provider shall

 **Ask GeMmy** shall be responsible for maintaining the quality and level of service provided. The Service Provider shall maintain a compliant register in the vehicles for the complaints by the passenger travelling in the vehicle.

8 PENALTIES AND FINE

In case of noncompliance of the standards of the services to be provided as per this agreement, the buyer would be at liberty to levy such penalty and terminate the contract as per the conditions detailed out below:

#	Nature of Default	Default Details	Penalties			Remarks
			1st instance	2 nd instance	3 rd instance	
1	Non deployment of vehicle/driver (no replacement provided)	Non deployment for 30 min or more, no replacement provided up to 2 hours	Amount of charges for vehicle hired by Buyer from third party	Amount of charges for vehicle hired by Buyer from third party and a penalty of 10% of daily vehicle hiring cost	Amount of charges for vehicle hired by Buyer from third party and a penalty of 15% of daily vehicle hiring cost	After 3 rd instance, the buyer may terminate the contract or continue to impose the same penalty as imposed for 3 rd instance.
2	Non deployment of vehicle/driver (replacement provided)	Non deployment for 30 min or more, replacement provided up to 2 hours	Warning	Penalty of 10% of daily vehicle hiring cost	Penalty of 15% of daily vehicle hiring cost	After 3 rd instance, the buyer may terminate the contract or continue to impose the same penalty as imposed for 3 rd instance.



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3	Breakdown of vehicle during trip (no replacement provided)	No replacement provided up to 2 hours	Amount of charges for vehicle hired by Buyer from third party	Amount of charges for vehicle hired by Buyer from third party and a penalty of 10% of daily vehicle hiring cost	Amount of charges for vehicle hired by Buyer from third party and a penalty of 15% of daily vehicle hiring cost	After 3 rd instance, the buyer may terminate the contract or continue to impose the same penalty as imposed for 3 rd instance.
4	Breakdown of vehicle during trip (replacement provided)	No replacement provided up to 2 hours	Warning	Amount of charges for vehicle hired by Buyer from third party and a penalty of 8% of daily vehicle hiring cost	Amount of charges for vehicle hired by Buyer from third party and a penalty of 10% of daily vehicle hiring cost	After 3 rd instance, the buyer may terminate the contract or continue to impose the same penalty as imposed for 3 rd instance.
5	Delay in arrival of vehicle/ driver	For 30 mins or more	Warning	Penalty of 5% of daily vehicle hiring cost	Penalty of 8% of daily vehicle hiring cost	After 3 rd instance, the buyer may continue to impose the same penalty as imposed for 3 rd instance.
6	Misbehavior by driver/ unacceptable behavior by driver	Any instance	Penalty of Rs. 1000	Penalty of Rs. 2000/-		After 2 nd instance, the service provider will have to replace the driver



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7	Driver in intoxicated state	Any instance	Penalty of Rs. 2500/-			After 1 st instance, the service provider will have to replace the driver. After 2 cumulative instances, buyer may terminate the contract.
8	Failure to address deficiencies pointed out at inspection	Deficiencies not addressed after 24 hours of inspection	Penalty of Rs. 500/-	Penalty of Rs. 800/-	Penalty of Rs. 1000/-	After 3 rd instance, the buyer may continue to impose the same penalty as imposed for 3 rd instance.

9 PAYMENT TERMS

This section provides details about the terms and conditions of payment towards the services, it may also include deduction of payment in case of faulty service.

Some notable points under payment terms are-

9.1 Payment Condition

1. The payment shall be made as per the financial quotes submitted by the Service Provider and accepted by the Buyer.
2. No advance payment shall be made to the Service Provider.
3. The price quoted shall cover all aspects of service delivery, it shall be inclusive of all consumables required to provide the service.
4. Nonetheless, any charges borne by the Service Provider with respect to toll charges, parking fee or entry taxes shall be reimbursed on actual basis upon submission of proof of payment.



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1. Payment shall be made once the Service Provider submits the invoice for the same as per the prescribed process flow.
2. The Buyer shall make the payment within prescribed timelines as per the payment process flow upon submission of invoice, logbook and service feedback.

9.3 Payment Process

1. Payment shall be made only after submission of invoices, logbook, service feedback, non-submission of the same may lead to delay/ deduction in payment.
2. All the penalties/ fine/ interest (if applicable) will be settled before making the payments. Service Provider shall not have any objection on the same.
3. Payment will be made through bank transfer only, in no circumstance cash/ cheque payment will be made.

10 AMENDMENT OF CONTRACT


During service delivery period some conditions may occur when the Buyer and/ or Service Provider may require to amend the Agreement, some of such conditions may be as followed-

1. *Amendment of the Contract after event of Force Majeure:* In case of occurrence of any exceptional event/ circumstance which has affected either party directly to perform the agreed services, the Agreement can be amended. However, cause, evidence and nature of such effect shall be notified to the other party.
 2. *Amendment in statutory variations:* All statutory variations leading to increase in the cost of the contract will be debited to the buyer accounts.
- *Variation of the Contract as per both parties' consent:* Variation of the Contract shall be done as per mutual consent of both parties; no party shall be made liable to pay/ get any compensation for agreement amendment. The variation in the contract can be through the following, however, the variation put together shall not reduce or exceed 25% of contract value:
 1. Increase or decrease in the quantity of vehicles
 2. Increase or decrease in duration of contract

11 TERMINATION OF CONTRACT

The Agreement shall be come to an end either on completion of the Contract Period or shall be terminated for the following reasons:

1. *Mutual consent:* The contract may be terminated based on mutual consent in case the services are no longer required. Termination based on mutual consent will not attract any penalties or shall not be liable for any extra payments other than payment of invoices raised till the time of termination including notice period.
2. *Breach of contractual obligations:* Any incidents considered as the breach of contract will result in immediate termination of services. The Buyer shall have the right to terminate the Contract effective immediately by giving written notice to the Service Provider if, the Service Provider breaches a material provision of this Contract where that breach is not capable of remedy; or if the Service Provider breaches any provision of this Contract and fails to remedy the breach within 14 days after receiving notice requiring it to do so.

-  Contract may also be terminated if i) the cumulative penalties rise to 10% of the contract value or ii) breach of any SLA beyond 3 instances as per buyer discretion.

However, termination of this Contract shall not affect any accrued rights or remedies of either party.

Calculation Formula for the Service

\$total = \$quantity*\$cost

\$quantity = Number of Vehicle-Day(s)

\$cost = Vehicle hiring cost (Per Vehicle-Day) inclusive of GST

*****END OF DOCUMENT*****

